### Independent Nurse Visit
- Blood pressure check (n = 2)
- Depo-Provera injection (n = 2)
- Diabetic retinopathy screen (n = 8)
- Home blood pressure monitoring education (n = 2)
- International normalized ratio (INR) check (n = 2)
- Lab results review (n = 1)
- Medication administration (n = 2)
- Medication review (n = 1)
- Tuberculin skin test plant/read (n = 10)
- Pregnancy test (n = 1)
- Patient education/ self management (n = 2)
- Prescription pickup (n = 5)
- Suboxone monitoring visit (n = 1)
- Urine toxicology screen (n = 1)
- Vaccine update (n = 10)

### Phone Contact
- Complaint (n = 6)
- New patient pre-screening call (n = 6)
- Lab results (n = 32)
- Medication question (n = 28)
- Medication refill needed (n = 8)
- Needs appointment (n = 25)
- Pain-related complaint (n = 5)
- Referral question (n = 8)
- Triage Symptoms (n = 15)