Figure 1: Person-Centred Nursing Framework (McCormack & McCance, 2010)
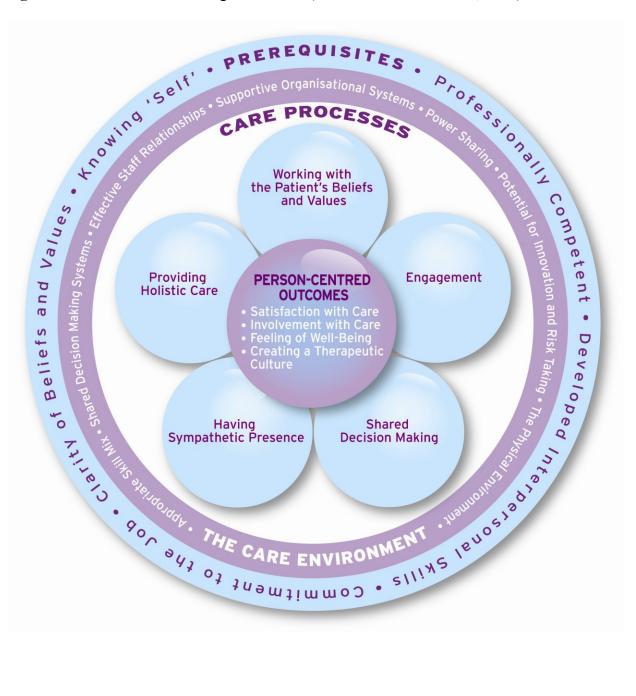
Figure 2: Year Three of a Practice Development Programme to Realise Person-Centred Practice

Figure 3: Uniting Care Ageing Person-Centred Nursing 'Mapping' Framework

Prerequisites
- [ ] Professionally competent
- [ ] Developed interpersonal skills
- [ ] Commitment to the job
- [ ] Clarity of beliefs and values
- [ ] Knowing 'self'

Care Environment
- [ ] Appropriate skill mix
- [ ] Systems that facilitate shared decision making
- [ ] Effective staff relationship
- [ ] Organisational systems that are supportive
- [ ] The sharing of power
- [ ] Potential for innovation and risk taking
- [ ] The physical environment

Care Processes
- [ ] Working with older person's beliefs and values
- [ ] Engagement
- [ ] Shared decision making
- [ ] Having sympathetic presence
- [ ] Providing holistic care

Person Centred Outcomes
- [ ] Satisfaction with care
- [ ] Involvement with care
- [ ] Feeling of well being
- [ ] Creating a therapeutic culture

Figure 4: Mapping a Patient Story Using the Framework

Person-Centred Nursing Framework
(McCormack & McCance, 2010)

Prerequisites
Care Environment
Care Processes
OUTCOMES

Professionally competent
"Some of the more experienced nurses, their ability to remain calm even though we were asking awkward questions, especially my brother who wanted to hear everything .... the nurses that stood out were those who were very experienced "

Clarity of beliefs and values
"...anything you asked her, she would say ok lets look at the chart, if she didn't know she would tell us she didn't know and she would go away and find out. She didn't try and pretend that she knew something that she didn't".

Developed interpersonal skills
There is another girl on the other side of that, a wee girl called ....and she was only qualified in September and what she lacked in experience she more than made up for in her manner. She was very friendly, always smiling,